



N Northeastern University

San Francisco | San Jose

New Student Welcome Guide

Welcome to Northeastern University!

In this booklet you'll find the information you need to get oriented and ready for classes at both San Jose and San Francisco campuses. Everything from orientations, advising, and building access will be covered in the following pages. Let's get started!

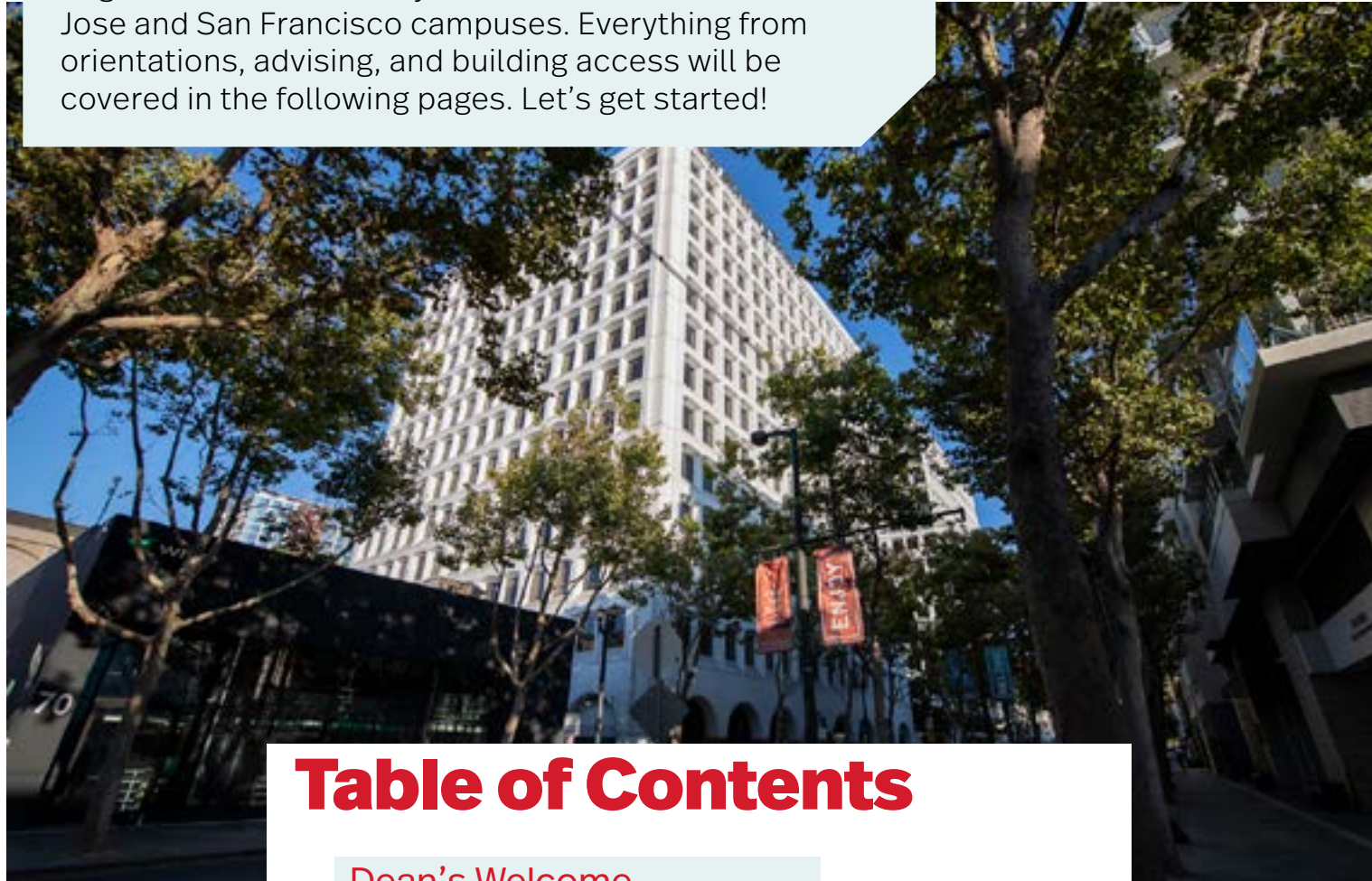


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A NOTE FROM OUR DEAN

Dawn Girardelli, Interim Dean and Regional CEO.



We're excited to have you!

Welcome to Northeastern University's global campuses both in San Jose and San Francisco. Our mission is to provide you with the education and experience you need to move ahead in your career and bring new value to your workplace and our community. This Campus Guide is a toolbox to help answer many of the questions you may have and point you to resources and services that are often needed. Our priority is to offer you a quality educational experience and great service. Do not hesitate to contact anyone on our team (bayarea@northeastern.edu) to help in any way.

Sincerely,

Dawn Girardelli, Ed.D.



PRE AND POST ARRIVAL

Preparing to Arrive

Your Academic Advisor will contact you to let you know when to register for courses. The timing will vary depending on college, but don't worry—you will receive instructions before the semester begins.

Start thinking about what you need to do at home before moving to San Francisco or San Jose. Consider making an appointment with your primary health care provider, dentist and eye doctor before you leave so you have as much time as possible to find providers in Bay Area if you need to.

It's a good idea to **check your [Northeastern email](#) regularly.** Your college, professors, and campus staff will send new information to your new student email address.

August 2022

Have you started packing yet? The high temperatures for the San Francisco Bay Area in the fall can average from the mid-90s to the low-70s, while the winter low average temperatures tend to be in the mid-40s. We must also note that the rain chances are much higher in the winter months compared to those of the warmer seasons, so keep this in mind as you pack for your trip.

Keep an eye out for your first tuition bill which usually is emailed out this time for semester students, and a little later for quarter students.

Carefully review the email Student Services sends regarding the **Northeastern University Student Health Plan (NUSHP) and your health insurance requirements.**

Do you have enough of your prescriptions to get you through the start of your program? Finding a provider in a new city can take time. Be prepared.

If you are entering the US on an F-1 visa, keep a close eye out for communication from the Office of Global Services 30 days prior to the start of your term regarding important information on how to make your entry into the United States as smooth as possible!

July 2022

Orientation dates will be posted to the [New Student Webpage](#) by July 31. If you haven't made plans for traveling to SF Bay Area, now is the time to think about when to arrive. You may want to give yourself a few days to get settled before your courses start.

If you haven't started looking for a place to live, July and August are good times to start looking. Check out our pages on [Relocating to San Jose](#) and [Relocating to San Francisco](#) for resources on looking for housing, public transportation, driving, obtaining a California ID and more.

**Moving
to the
Bay Area**

September 2022

Orientation approaches! **Be sure you have completed your online orientation**, which can be found on [Canvas](#) or through myNortheastern. You are also invited to Welcome Weeks, two weeks of new student activities to help you learn more about campus, the area and get to know other new students.

Review your classes to note when your first class is. The [academic calendar](#) lists the first day a class may start, but depending on your class schedule it may not be for a few days.

OUR GLOBAL CAMPUSES

We have two campus locations in the Bay Area, the San Francisco Campus and the San Jose Campus. When we list event locations, we will typically write the campus location then follow it with the room number and name.

San Francisco

600 California Street
San Francisco, CA 94108

Campus: 20th Floor

Parking Garages (SF)

- [Parking Near 600 California St.](#)
- [St. Mary's Square at 433 Kearny Street](#)
- [550 Kearny Street](#)

Access to the **San Francisco campus** requires keycards from WeWork, issued to students at the start of each program and collected at the end. WeWork does not issue day cards or temporary cards if forgotten.

San Jose

4 North 2nd Street
San Jose, CA 95113

Campus: 9th & 10th Floor

75 E. Santa Clara Street
San Jose, CA 95113

Campus: 1st Floor & 10th Floor

Parking Garage (SV)

- [95 North 3rd Street Garage](#)
- [25 S. 3rd Street Garage](#)

The **San Jose campus** access via elevators is only allowed with your access badge. If you forget your access badge, students can check in at the reception desk to for a temporary badge.

Public Transportation Access

The [Clipper Card](#) is your transportation access card for 23 public transportation options in the Bay Area. Be sure to get your Clipper Card for seamless travel access.

In San Francisco, the major public transportation options include the Bay Area Rapid Transit (**BART**), **MUNI**, and **CalTrain**.

In San Jose, major public transportation options include **BART**, Valley Transportation Authority (**VTA**) and **CalTrain**.

View a [full list of transportation options](#) where your Clipper Card works.

CAMPUS ACCESS

COVID-19 Vaccinations

In the fall academic term, students attending or visiting Northeastern University's U.S. campuses will be expected to be fully vaccinated against COVID-19 by the first day of classes.

Individuals are considered fully vaccinated 2 weeks after their second dose in a 2-dose series, such as the Pfizer or Moderna vaccines, or 2 weeks after a single-dose vaccine, such as Johnson & Johnson's Janssen vaccine. Students should complete the [Vaccine Verification form](#) to submit proof of immunization.

These COVID-19 protocols and requirements may be revised, and we will continue to update the community. Please also check [Northeastern's Coronavirus Guide](#) for frequently asked questions.



How to get your Husky ID

All students will be required to carry their student ID card (Husky Card) while on campus. Please follow the below instructions to obtain your Husky Card.

All new students must complete the [Husky ID Card form](#) by August 21, 2022 to receive their Husky ID.

You can request the card if you are a current, admitted graduate student, staff or faculty and have a valid NU ID number. There is a \$25 fee for a replacement Husky ID card.

If you encounter any issues or have any questions, please contact: Jampa Choephell at j.choephell@northeastern.edu.



STUDENT LIFE

There are a variety of ways to get involved on campus. You can find common interests with other students through [Student Interest Groups](#) (SIGs). Focus on leadership and professional development through other co-curricular programs. There's also [Global Learner Support](#) which organizes many fun, regional outings and activities to help introduce Bay Area culture. [Career Development](#) is available to help advise on your career path and hosts events that help connect students to employers. Maybe you'll be interested in becoming a [Student Ambassador](#) and helping student events and hosting programs around campus?

To learn more about student involvement, programs and events, and to get connected with university resources, our [Student Services](#) team is ready to help!

Student Services for San Francisco and San Jose:

- Assistant Director of Student Services: Hing Potter, h.potter@northeastern.edu
- Global Learner Support Specialist: Alexandra Pellillo, a.pellillo@northeastern.edu
- Mindfulness Coordinator & Spritual Advisor: Bryoni Lawrence, b.lawrence@northeastern.edu



Global Learner Support

GLS provides high-quality language, cultural, academic, and career support through tutoring, workshops, cultural programming, Communication in Tech, English for Academic Communication courses, and cultural exchange programs.



Student Interest Groups

A Student Interest Group, or SIG, is a group of students who have come together around specific interest. The Student Services office will keep a list of all current SIGs and their Officers.

YOUR ACADEMIC EXPERIENCE

Your classes are determined by your college, but these shouldn't be a mystery! Our academic advisors are here to help you. You should consult the [course calendars](#) and your academic advisor for course planning and other academic needs. Don't forget that, as a NU student, you also have access to many virtual resources available through the [Snell Library](#).

College of Engineering

Academic Advisor: Michelle Liang, coe-sv-gradadvising@northeastern.edu
Co-Op Education: Drew Ochengco, a.ochengco@northeastern.edu

Khoury College of Computer Sciences

San Francisco & San Jose CS: Chung Xiong, c.xiong@northeastern.edu
San Jose CS and Data Science: Anna Olson, a.olson@northeastern.edu

College of Professional Studies

Academic Advising: Sweeny Youkhane, s.youkhane@northeastern.edu

International students should also communicate with the **Office of Global Services** for any questions regarding immigration status.

Office of Global Services: OGSSFSV@northeastern.edu
International Student Advisor: [Giscard Dimanche](#)
Assistant International Student & Scholar Advisor: [Juan Taitague](#)

Some notes on using campus spaces

All students at the **San Francisco Campus** must use the WeWork mobile app to reserve WeWork meeting rooms and receive WeWork updates. You can also use the [WeWork Member Network](#) site. Students can also reserve Northeastern study spaces in advance. There are also individual phone booths that don't require a reservation. Please limit your time to 1 hour so others may use the phone booths. Additionally, students can utilize the WeWork gym, 11th floor lobby and roof deck.

If you are a student at the **San Jose Campus** there are various open study spaces, individual "phonebooths," and reservable rooms for you to use on a first-come-first-serve basis. If you need to reserve a room for a group project, SIG meeting, or other purpose, please see Operations staff on the 10th floor of 4 N. 2nd Street building. Reminder: be careful not to leave your personal items unattended. Northeastern cannot be held responsible for personal belongings.

Students, faculty, and staff also have access to an amenities center in the basement of 75 East Santa Clara Street. The amenities center includes: a game room, gym, bike lab, basketball court, putting green, ping pong table, and extra space to eat, study, and socialize.

NEW STUDENT ORIENTATION



There are **three orientation types**: Campus, College, and International. You should check your Northeastern email and the [New Student Section](#) of our website for the specific date and times of your orientations. All orientations are online.

Campus Orientation

Campus Orientation will familiarize you with the SF Bay Area campuses. **All students are expected to complete the online Canvas orientation.** You'll learn of our expectations, campus safety, and all resources available to you as a Northeastern student.

College Orientation

Each college has its own, college-specific orientation. Topics covered relate directly to your academics, such as advising and program expectations.

International Orientation

The international orientation is run by the Office of Global Services to introduce international students to life and academics in the U.S. OGS will also cover important policies and procedures for students on specific visas.

HOUSING IN THE SF BAY AREA



As graduate students, you are expected to find your own housing off-campus. All our campuses are well-connected by regional transit to many different neighborhoods.

Looking For An Apartment

Looking for a roommate? Check out [Off Campus Housing and Support Services](#) to learn some of the first steps to finding your next apartment.

Yammer

Join the [Off Campus Yammer Community](#) with over 10,000 members! [Communities at Northeastern](#) is a virtual platform to connect with one another and the university community, anywhere.

Quick Tips for Housing

Here are helpful quick tips to be mindful of when renting.

1) **Avoid Scams:** Be cautious when completing transactions with others, especially before arriving to the Bay Area.

2) **Understand Your Lease:** Do not sign a lease unless you have fully read and understood it. Start by check out the [Lease Genius](#) webpage.

3) **Know Your Budget:** In many places, you are responsible for utilities like internet, water, electricity, garbage, and more. Know what fits within your monthly budget.

Moving to San Francisco

Before you rent, or even if you are already renting, check out these [San Francisco Bay Area off-campus housing resources](#), to help ensure you're renting safely. It is also encouraged to get [renter's insurance](#) to protect your space.

Moving to San Jose

There are many things to consider before moving to the Silicon Valley region. These [off-campus housing resources](#) can help you make the right informed choices, including obtaining [renter's insurance](#) to safeguard your space.

HELPFUL LINKS



- [Northeastern Bay Area Student Life website](#)
- [Graduate Academic Calendars](#)
- [Northeastern Bay Area Facebook Group](#)
- [Information Technology Service - Connect to Tech](#)
- [Office of Global Services](#)
- [Student Financial Services](#)

Campus
Operations
San Francisco
San Jose

Be sure to check your email over the summer for the most up-to-date information on campus operations, hours and campus access protocols.

Please email all questions to Hing Potter, Assistant Director of Student Services at: h.potter@northeastern.edu.

Northeastern University