Welcome to Northeastern University!
In this booklet you’ll find the information you need to get oriented and ready for classes at both San Jose and San Francisco campuses. Everything from orientations, advising, and building access will be covered in the following pages. Let’s get started!

A NOTE FROM OUR DEAN
Dawn Girardelli, Interim Dean and Regional CEO.

We’re excited to have you!
Welcome to Northeastern University’s global campuses both in San Jose and San Francisco. Our mission is to provide you with the education and experience you need to move ahead in your career and bring new value to your workplace and our community. This Campus Guide is a toolbox to help answer many of the questions you may have and point you to resources and services that are often needed. Our priority is to offer you a quality educational experience and great service. Do not hesitate to contact anyone on our team (bayarea@northeastern.edu) to help in any way.

Sincerely,

Dawn Girardelli, Ed.D.

Table of Contents
- Dean’s Welcome
- Pre and Post Arrival
- Regional Campuses
- Campus Access
- Student Life
- Your Academic Experience
- New Student Orientation
- Housing in SF Bay Area
- Helpful Links
- Campus Operations
### Preparing to Arrive

Your Academic Advisor will contact you to let you know when to register for courses. The timing will vary depending on college, but don’t worry—you will receive instructions before the semester begins.

**Start thinking about what you need to do at home before moving to San Francisco or San Jose.** Consider making an appointment with your primary health care provider, dentist and eye doctor before you leave so you have as much time as possible to find providers in Bay Area if you need to.

It’s a good idea to check your Northeastern email regularly. Your college, professors, and campus staff will send new information to your new student email address.

#### December 2022

Orientation dates will be posted to the [New Student Webpage](#) by November 30. If you haven’t made plans for traveling to SF Bay Area, now is the time to think about when to arrive. You may want to give yourself a few days to get settled before your courses start.

If you haven’t started looking for a place to live, November and December are good times to start looking. Check out our pages on [Relocating to San Jose](#) and [Relocating to San Francisco](#) for resources on looking for housing, public transportation, driving, obtaining a California ID and more.

#### November 2022

**Have you started packing yet?** The high temperatures for the San Francisco Bay Area in the fall can average from the mid-90s to the low-70s, while the winter low average temperatures tend to be in the mid-40s. We must also note that the rain chances are much higher in the winter months compared to those of the warmer seasons, so keep this in mind as you pack for your trip.

Keep an eye out for your first tuition bill which usually is emailed out this time for semester students, and a little later for quarter students.

Carefully review the email Student Services sends regarding the [Northeastern University Student Health Plan (NUSHP)](#) and your health insurance requirements.

Do you have enough of your prescriptions to get you through the start of your program? Finding a provider in a new city can take time. Be prepared.

If you are entering the US on an F-1 visa, keep a close eye out for communication from the Office of Global Services 30 days prior to the start of your term regarding important information on how to make your entry into the United States as smooth as possible!

#### January 2022

Orientation approaches! **Be sure you have completed your online orientation,** which can be found on [Canvas](#) or through myNortheastern. You are also invited to Welcome Week, one week of new student activities to help you learn more about campus, the area and get to know other new students.

Review your classes to note when your first class is. The [academic calendar](#) lists the first day a class may start, but depending on your class schedule it may not be for a few days.
In the Bay Area, our global campuses include the San Francisco Campus and the San Jose Campus. When we list event locations, we will typically write the campus location then follow it with the room number and name.

**San Francisco**

- **600 California Street**
  San Francisco, CA 94108
- **Campus**: 20th Floor
- **Parking Garages (SF)**
  - Parking Near 600 California St.
  - St. Mary’s Square at 433 Kearny Street
  - 990 Kearny Street

Access to the **San Francisco campus** requires keycards from WeWork, issued to students at the start of each program and collected at the end. WeWork does not issue day cards or temporary cards if forgotten.

**San Jose**

- **4 North 2nd Street**
  San Jose, CA 95113
- **Campus**: 9th & 10th Floor
- **Parking Garages (SV)**
  - 95 North 3rd Street Garage
  - 25 S. 3rd Street Garage

The **San Jose campus** access via elevators is only allowed with your access badge. If you forget your access badge, students can check in at the reception desk to for a temporary badge.

**Public Transportation Access**

The **Clipper Card** is your transportation access card for 23 public transportation options in the Bay Area. Be sure to get your Clipper Card for seamless travel access.

In San Francisco, the major public transportation options include the Bay Area Rapid Transit (BART), MUNI, and CalTrain.

In San Jose, major public transportation options include BART, Valley Transportation Authority (VTA) and CalTrain.

View a full list of transportation options where your Clipper Card works.

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**COVID-19 Vaccinations**

In the fall academic term, students attending or visiting Northeastern University’s U.S. campuses will be expected to be fully vaccinated against COVID-19 by the first day of classes.

Individuals are considered fully vaccinated 2 weeks after their second dose in a 2-dose series, such as the Pfizer or Moderna vaccines, or 2 weeks after a single-dose vaccine, such as Johnson & Johnson’s Janssen vaccine. Students should complete the [Vaccine Verification form](#) to submit proof of immunization.

These COVID-19 protocols and requirements may be revised, and we will continue to update the community. Please also check [Northeastern’s Coronavirus Guide](#) for frequently asked questions.

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**How to get your Husky ID**

All students will be required to carry their student ID card (Husky Card) while on campus. Please follow the below instructions to obtain your Husky Card.

All new students must complete the [Husky ID Card form](#) by December 11, 2022 to receive their Husky ID.

You can request the card if you are a current, admitted graduate student, staff or faculty and have a valid NU ID number. There is a $25 fee for a replacement Husky ID card.

If you encounter any issues or have any questions, please contact: Jampa Choephell at j.choephell@northeastern.edu.
There are a variety of ways to get involved on campus. You can find common interests with other students through Student Interest Groups (SIGs). Focus on leadership and professional development through other co-curricular programs. There’s also Global Learner Support which organizes many fun, regional outings and activities to help introduce Bay Area culture. Career Development is available to help advise on your career path and hosts events that help connect students to employers. Maybe you’ll be interested in becoming a Student Ambassador and helping student events and hosting programs around campus?

To learn more about student involvement, programs and events, and to get connected with university resources, our Student Services team is ready to help!

Student Services for San Francisco and San Jose:
- Director of Student Services: Lauren Mendoza-Tabinas: l.mendoza-tabinas@northeastern.edu
- Assistant Director of Student Services: Hing Potter, h.potter@northeastern.edu
- Global Learner Support Specialist: Alexandra Pellillo, a.pellillo@northeastern.edu
- Wellness Program Specialist: Samantha Aldana, s.aldana@northeastern.edu

Global Learner Support
GLS provides high-quality language, cultural, academic, and career support through tutoring, workshops, cultural programming, Communication in Tech, English for Academic Communication courses, and cultural exchange programs.

YOUR ACADEMIC EXPERIENCE

Your classes are determined by your college, but these shouldn’t be a mystery! Our academic advisors are here to help you. You should consult the course calendars and your academic advisor for course planning and other academic needs. Don’t forget that, as a NU student, you also have access to many virtual resources available through the Snell Library.

College of Engineering
- Academic Advising Support: coe-sv-gradadvising@northeastern.edu
- Co-Op Education: Drew Ochengco, a.ochengco@northeastern.edu

Khoury College of Computer Sciences
- San Francisco & San Jose CS: Chung Xiong, c.xiong@northeastern.edu
- San Jose CS and Data Science: Anna Olson, a.olson@northeastern.edu

College of Professional Studies
- Academic Advising: Sweeney Youkhane, s.youkhane@northeastern.edu

International students should also communicate with the Office of Global Services for any questions regarding immigration status.

Office of Global Services: OGSSFSV@northeastern.edu
- International Student Advisor: Giscard Dimanche
- Assistant International Student & Scholar Advisor: Juan Taitague

Some notes on using campus spaces

All students at the San Francisco Campus must use the WeWork mobile app to reserve WeWork meeting rooms and receive WeWork updates. You can also use the WeWork Member Network site. Students can also reserve Northeastern study spaces in advance. There are also individual phone booths that don’t require a reservation. Please limit your time to 1 hour so others may use the phone booths. Additionally, students can utilize the WeWork gym, 11th floor lobby and roof deck.

If you are a student at the San Jose Campus there are various open study spaces, individual “phonebooths,” and reservable rooms for you to use on a first-come-first-serve basis. If you need to reserve a room for a group project, SIG meeting, or other purpose, please see Operations staff on the 10th floor of 4 N. 2nd Street building. Reminder: be careful not to leave your personal items unattended. Northeastern cannot be held responsible for personal belongings.

Students, faculty, and staff also have access to an amenities center in the ground level of 75 East Santa Clara Street. The amenities center includes: a game room, gym, bike lab, basketball court, putting green, ping pong table, and extra space to eat, study, and socialize.
As graduate students, you are expected to find your own housing off-campus. All our campuses are well-connected by regional transit to many different neighborhoods.

Looking for a roommate? Check out Off Campus Housing and Support Services to learn some of the first steps to finding your next apartment.

Looking For An Apartment
Join the Off Campus Yammer Community with over 10,000 members! Communities at Northeastern is a virtual platform to connect with one another and the university community, anywhere.

Yammer
Here are helpful quick tips to be mindful of when renting:

1) Avoid Scams: Be cautious when completing transactions with others, especially before arriving to the Bay Area.

2) Understand Your Lease: Do not sign a lease unless you have fully read and understood it. Start by check out the Lease Genius webpage.

3) Know Your Budget: In many places, you are responsible for utilities like internet, water, electricity, garbage, and more. Know what fits within your monthly budget.

Campus Orientation will familiarize you with the SF Bay Area campuses. All students are expected to complete the online Canvas orientation. You’ll learn of our expectations, campus safety, and all resources available to you as a Northeastern student.

College Orientation
Each college has its own, college-specific orientation. Topics covered relate directly to your academics, such as advising and program expectations.

International Orientation
The international orientation is run by the Office of Global Services to introduce international students to life and academics in the U.S. OGS will also cover important policies and procedures for students on specific visas.

Moving to San Francisco
Before you rent, or even if you are already renting, check out these San Francisco Bay Area off-campus housing resources, to help ensure you’re renting safely. It is also encouraged to get renter’s insurance to protect your space.

Moving to San Jose
There are many things to consider before moving to the Silicon Valley region. These off-campus housing resources can help you make the right informed choices, including obtaining renter’s insurance to safeguard your space.

Get Off-Campus Housing Support
Be sure to connect with the Off-Campus Housing for direct support with understanding your lease, roommate concerns, communicating with your landlord and more.
HELPFUL LINKS

Northeastern Bay Area Student Life website
Graduate Academic Calendars
Northeastern in San Francisco Yammer Community
Northeastern in San Jose Yammer Community
Information Technology Service - Connect to Tech
Office of Global Services
Student Financial Services
Northeastern Student Health Insurance

Campus Operations
San Francisco
San Jose

Be sure to check your email over the next few months for the most up-to-date information on campus operations, hours and campus access protocols.

Please email all questions to Hing Potter, Assistant Director of Student Services at: h.potter@northeastern.edu.